

PRIVACY POLICY

Confidentiality and security are primary values of TOQUE DEL MAR S.L. and, consequently, we always assume the commitment to guarantee the privacy of the User and do not collect unnecessary information. Below, we provide you with all the necessary information about our Privacy Policy in relation to the personal data we collect, explaining:

- Who is responsible for the processing of your data.
- For what purposes do we collect the data we request.
- What is the legitimacy for its treatment.
- How long do we keep them for?
- To which recipients are your data communicated.
- What are your rights.

1. Responsible:

Corporate Name: TOQUE DEL MAR S.L.

CIF: B16617094

Registered Office: Paseo Neptuno 6, S'Illot, Mallorca, Balearic Islands 07687

Telephone: (+34) 663 61 98 81

Email: amenmarhotel@gmail.com

2. Purposes, legitimation and conservation of the treatments of the data sent through:

• RESERVATION FORM.

Purpose: Manage your reservation and stay and inform you of our activities, products and services, as well as send you commercial communications of our products, including services by electronic means, if you check the acceptance box.

Legitimation: The user's consent when making the reservation through our form and by checking the acceptance box for sending information.

Conservation: Until the end of your stay and later during the legally established periods. If you have accepted commercial shipments, until you request your withdrawal.

• EMAILING.

Purpose: Answer your requests for information, attend to your requests and answer your queries or doubts.

Legitimation: The user's consent when requesting information through the email address.

Conservation: Up to once your request is answered by email, if it has not generated a new treatment.

Obligation to provide us with your personal data and consequences of not doing so.

The provision of personal data requires a minimum age of 14 years, or where appropriate, have sufficient legal capacity to contract.

The personal data requested is necessary to manage your requests and / or provide you with the services that you can contract, so if you do not provide them to us, we will not be able to attend you correctly or provide the service that you have requested.

3. Recipients of your data

Your data is confidential and will not be transferred to third parties, unless there is a legal obligation.

4. Rights in relation to your personal data

Any person can withdraw their consent at any time, when it has been granted for the treatment of their data. In no case, the withdrawal of this consent conditions the execution of the subscription contract or the relationships generated previously.

Likewise, you can exercise the following rights:

- Request access to your personal data or rectification when they are inaccurate.
- Request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected.
- Request the limitation of their treatment in certain circumstances.
- Request opposition to the processing of your data for reasons related to your situation.
- Request the portability of the data in the cases provided in the regulations.
- Other rights recognized in the applicable regulations.

Where and how to request your Rights: By writing to the person in charge at your postal or electronic address (indicated in section A), indicating the reference "Personal Data", specifying the right you want to exercise and with respect to what personal data.

In case of disagreements with the company regarding the processing of your data, you can file a claim with the Data Protection Authority (www.agpd.es).

5. Cookies

This website only uses technical cookies, personalization and analysis, own and third party (Google Analytics), which in no case treat personal data or capture browsing habits for advertising purposes.

Therefore, when accessing our website, in compliance with article 22 of the Law of Services of the Information Society, when treating analysis cookies, we have requested your consent for its use and provided information on them, which in all In this case, they will be installed after a reasonable period of time so that the user has time to decide to consent or not.

6. Security of your personal data

In order to safeguard the security of your personal data, we inform you that we have adopted all the necessary technical and organizational measures to guarantee the

security of the personal data supplied from its alteration, loss, and unauthorized treatment or access.

7. Update your data

It is important that in order for us to keep your personal data up to date, you inform us whenever there has been any change in them, otherwise we will not be liable for their veracity.

We are not responsible for the privacy policy regarding personal data that you may provide to third parties through the links available on our website.

This Privacy Policy may be modified to adapt it to the changes that may occur on our website, as well as legislative or jurisprudential modifications on personal data that may appear, which is why it requires reading them, each time you provide us with your data through this website.